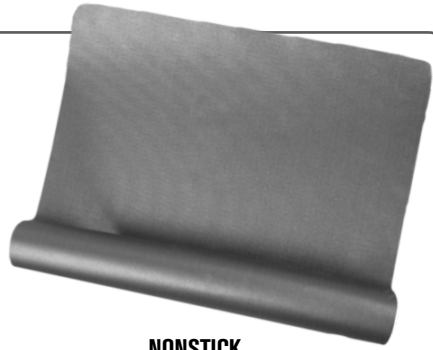




GRILL & BAKE MAT™



**NONSTICK
& REUSEABLE!**

CAUTION

PREVENT INJURIES! – CAREFULLY READ ALL INSTRUCTIONS BEFORE USE!

- Do not use if temperature exceeds 500° F/260° C. Never use the Grill & Bake Mat over a direct flame. Always allow the flame to reduce to a normal grilling level or glowing coals before arranging the mat onto your grill.
- The mat will become hot when in the oven or on the grill. Always remember to use a heat-resistant oven mitt or potholder when handling. Use a baking sheet when using the Grill & Bake Mat with oils or liquids to prevent oils from dripping onto the burner or the oven.
- Make sure the grill is level before using the Grill & Bake Mat.
- Do not use the Grill & Bake Mat as a cutting board.
- When using metal utensils, be careful not to puncture the grill mat.
- After a few uses, the edges of the mat will start to fray. This fraying is normal and does not indicate that the mat is falling apart. You can trim off the frayed edges with scissors.
- Store the mat flat. Do not crease.
- Use only on low to medium heat settings. It is recommended to preheat your grill and wait for the temperature to stabilize before placing the mat on the grill or in the oven.

DIRECTIONS FOR USE

The **Emeril Lagasse Grill & Bake Mat** is perfect for any type of grilling or baking. Use it on the barbeque to grill steaks, fish, veggies, and more. In the oven, it's ideal for baking fish, pizza, and even chocolate chip cookies. Or, use it as a liner for your baking pans and dishes. Just trim with scissors to your desired size and shape.

Before first use, wash your mat with warm, soapy water. The reversible Grill & Bake Mat is coated on both sides with a chef-grade nonstick surface, so there's no added butter or oil required. Just place the mat directly on the grill or oven rack and you're all set.

CLEANING

The **Emeril Lagasse Grill & Bake Mat** is dishwasher safe and reusable. Wash your mat with warm, soapy water before use. To preserve the life of the mat, we recommend cleaning with gentle soap and a nonabrasive sponge or cloth. Allow the mat to dry properly before using and storing.



GRILL & BAKE MAT™

90-Day Money-Back Guarantee

The **Emeril Lagasse Grill & Bake Mat** is covered by a 90-day money-back guarantee. If you are not 100% satisfied with your product, return the product and request a replacement product or refund. Proof of purchase is required. Refunds will include the purchase price, less processing and handling. Follow the instructions in the Return Policy below to request a replacement or refund.

REPLACEMENT GUARANTEE POLICY

Our products, when purchased from an authorized retailer, include a 1-year replacement guarantee if your product or component part does not perform as expected, the guarantee extends only to the original purchaser and is not transferable. If you experience an issue with one of our products within 1 year of purchase, return the product or the component part for replacement with a functionally equivalent new product or part. The original proof of purchase is required, and you are responsible to pay to return the appliance to us. In the event a replacement appliance is issued, the guarantee coverage ends six (6) months following the receipt date of the replacement appliance or the remainder of the existing guarantee, whichever is later. Tristar reserves the right to replace the appliance with one of equal or greater value.

RETURN POLICY

If, for any reason, you would like to replace or return the product under the money-back guarantee, your order number can be used as the return merchandise authorization number (RMA). If the product was purchased in a retail store, return the product to the store or use "RETAIL" as the RMA. Return

your product to the address provided below for a replacement, which will incur no additional processing and handling fees, or for the refund of your purchase price, less processing and handling. You are responsible for the cost of returning the product.

You can locate your order number at www.customerstatus.com. You can call customer service at 973-287-5132 or email info@tvcustomerinfo.com for any additional questions. Pack the product carefully and include in the package a note with (1) your name, (2) mailing address, (3) phone number, (4) email address, (5) reason for return, and (6) proof of purchase or order number, and (7) specify on the note whether you are requesting a refund or replacement. Write the RMA on the outside of the package.

Send the product to the following return address:

Emeril Lagasse Grill & Bake Mat
Tristar Products
500 Returns Road
Wallingford, CT 06495

If the replacement or refund request has not been acknowledged after two weeks, please contact Customer Service at 973-287-5132.

REFUND

Refunds requested within the money-back guarantee timeframe will be issued to the payment method used at purchase if the item was purchased directly from Tristar. If the item was purchased from an authorized retailer, proof of purchase is required, and a check will be issued for the item and sales tax amount. Processing and handling fees are non-refundable.

For parts, recipes, accessories, and everything Emeril Everyday, go to tristarcares.com or scan this QR code with your smartphone or tablet:



To contact us, email us at info@tvcustomerinfo.com or call us at 973-287-5132.



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